

MITCH HAWKINS

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CAREER SUMMARY

Project and change leader with ten years' experience delivering transformation projects in the container port terminals and logistics industry, with competencies in electrical, automation, engineering, strategy, and operations. Proven analytical thinker, problem solver, and passionate promoter of team engagement to deliver competitive improvements through change. Strategically committed to business goals, professional development, sustainability and engaging with the broader community. Highly effective interpersonal and stakeholder engagement skills across all organisational levels; maintaining an acute awareness of brand, cultures, and backgrounds.

CAREER HISTORY

Qube Holdings is Australia's largest integrated provider of import and export logistics services with four divisions covering ports, bulk, logistics and property. An ASX Top 100 company with a market capitalisation of \$5.5bn (2020Q4). Moorebank Logistics Park (MLP) is Australia's largest freight infrastructure project and will link Port Botany direct to rail terminals and warehousing on a 243 hectare site. The IMEX terminal will have a handling capacity of 1 million TEU.

Automation Engineering Manager (MLP), Qube Holdings – Sydney Aug 2019 – Present

- Developed interfaces and infrastructure for IMEX container transfer from rail and truck operations to warehouses.
- Delivery of project management services for \$75m of automated cranes and \$25m of associated infrastructure.
- Design of future terminal and precinct expansion, and the maintenance and asset management strategy.

DP World Australia is the largest container stevedore in Australia, servicing global container shipping lines and national exporters and importers, with four marine terminals and one inland container logistics park. In 2014, DP World Brisbane completed a \$280m automation upgrade and implemented a \$30m expansion project in 2017. Capacity expansion and transformation continued through a \$180m investment in new equipment, infrastructure, and systems.

Program Delivery Manager – Continuous Improvement, DP World Australia – Melbourne Mar 2018 – May 2019

- Developed a project management framework and 'virtual' Project Management Office (PMO) designed to scale to 100s of projects, improving project delivery and reducing risks via adherence to defined processes and governance.
- Led project to streamline cross-functional business processes with Microsoft Office 365 productivity tools, SharePoint, Microsoft Flow and PowerApps; reduced manual processes and IT infrastructure to delivery cost savings.
- Performed change management practices to manage stakeholder expectations, identifying risks and implementing mitigants to ensure continuous improvement adoption with minimal impact to interdependent activities.
- Managed team coordination and prioritised projects to provide appropriate resourcing.

National Manager Automation, DP World Australia – Brisbane Mar 2016 – Mar 2018

- Developed conceptual designs for terminal development, expansions, and a proposed new international container terminal. Provided data analysis to support modelling of commercial, operational, and supply chain processes.
- Led project management services for the \$12m Automated Stacking Crane (ASC) expansion project on schedule and on budget. Included manufacturing acceptance in China, sea transportation delivery, integration, and UAT.
- Provided technical insight and feasibility assessments for terminal equipment, services, and capital investment.
- Assumed leadership responsibilities for the launch of new business arm DP World Logistics Australia. Attained the Rail Infrastructure Manager accreditation and delivered over \$2m of critical facility upgrades.
- Managed relationships and communication between OEM and internal stakeholders to achieve 70% reduction of technical defects and support cases within one year.
- Chaired optimisation workshops with technical specialists to improve functionality of existing systems and technologies to deliver enhanced features and productivity gains.
- Engaged with local communities and institutions through presentation delivery of education programs and appointment of trainees and interns; remote mentor to three industry trainees based in Tasmania.

Electrical Technician, DP World Australia – Brisbane

Mar 2014 – Mar 2016

- Delivered leadership on interface between automated equipment, personnel, equipment, and processes.
- Delivered significant innovations to plant and tooling to improve safety and performance of maintenance activities.
- Designed and delivered maintenance program and spare parts inventory purchase for business-critical equipment.
- Performed data analysis of recurring faults and performance reports to manage maintenance prioritisation.
- Managed contractor and team safety, contributing to department exceeding 5 years' loss-time injury free.
- Created instructional documentation for training and setup a system for tracking equipment warranty claims.

Commissioning Technician, Inver Engineering – Melbourne

Sep 2012 – Mar 2014

Conducted assembly, commissioning, and third-party inspection of 25 container cranes valued over \$150m, through national delivery at various Australian ports for equipment manufacturers ZPMC, Liebherr and Kalmar.

Commissioning Technician, ALE Heavylift – Abu Dhabi

Feb 2012 – Jun 2012

Conducted electrical installation and commissioning of seven Liebherr ship-to-shore container cranes.

Commissioning Technician, World Crane Services – Dubai / Spain

May 2010 – Mar 2011

Delivered refurbishment and commissioning of ten Noell rubber tyre gantry container cranes, with sea transportation from DP World Jebel Ali to DP World Tarragona terminal.

Electrician / CAD Draftsperson, D R Greenway Electrical – London

Jan 2004 – May 2010

Delivered electrical design and installations in diverse industrial, commercial, and residential projects.

EDUCATION**Bachelor of Business (Maritime & Logistics Management), Australian Maritime College,
University of Tasmania – Distance Student**

Feb 2016 – Dec 2020

Electrical Certificate – A Class Electrician License, Energy Safe Victoria

AutoCAD – 2D Computer Aided Design, NVQ L4

Short Courses

- Work Safely in the Construction Industry (White Card)
- Perform CPR and Low Voltage Rescue (LVR)
- Communication and leadership workshops
- Project Management Fundamentals, AIM
- Install & Terminate Fibre Optical Cable
- Step 7 PLC Programming (ST-S7PRO1)
- Forklift and Elevated Work Platform
- High Voltage Switching

VOLUNTEERING**Web Developer, The Mission to Seafarers Victoria – Melbourne**

Jul 2019 – Present

Update and maintain the charity website, improve backend, site speed, marketing, and donation platform.

AWARDS**Young Achievement Award – Highly Commended, Daily Cargo News**

Feb 2017

22nd Australian Shipping & Maritime Industry Awards

DIGITAL SKILLS

- Proficient in Autodesk AutoCAD, Microsoft 365, Kalmar TLS.
- Intermediate in Microsoft Power Platform (Power BI, Power Apps, Power Automate), SharePoint, Excel, Google Suite, Siemens Step 7 PLC, IBM Maximo EAMS, Navis TOS, WordPress, cPanel, HTML, CSS, Mailchimp, PayPal.

REFERENCES

Available upon request