

MITCH HAWKINS

+61 (0) 448 800 619 | hawkins.mitch@gmail.com | www.linkedin.com/in/mitchhawkins

CAREER SUMMARY

Project and change manager with nine years' experience delivering transformation projects in the container shipping and logistics industry, with competencies covering electrical, automation, engineering, strategy and operations. Proven analytical thinker, problem solver, and passionate promoter of team engagement and innovation to deliver competitive improvements. Strategically committed to business goals, professional development, sustainability and engaging with wider community. Highly effective interpersonal and stakeholder engagement skills across all organisational levels; maintaining an acute awareness of brand, cultures and backgrounds.

CAREER HISTORY

DP World Australia - is the largest container stevedore in Australia, servicing global container shipping lines and national exporters and importers, with four marine terminals and one inland container logistics park. In 2014, DP World Brisbane completed a \$250M automation upgrade and implemented a \$30M expansion project in 2017. Capacity expansion and transformation continued through a \$180M investment in new equipment, infrastructure and systems.

Program Delivery Manager – Continuous Improvement, DP World Australia - Melbourne Mar 2018 – May 2019

- Developed project management framework and 'virtual' Project Management Office (PMO) designed to scale from 1 to 100s of projects, improving project delivery and reducing risks via adherence to defined processes and governance.
- Led project to streamline cross-functional business processes with Microsoft Office 365 productivity tools, SharePoint, Microsoft Flow and PowerApps; reduced manual processing and interventions, resulting in cost saving from IT infrastructure reduction.
- Performed change management practices to manage stakeholder expectations, identifying risks and implementing mitigants to ensure continuous improvement adoption with minimal impact to interdependent activities.
- Managed team coordination and prioritised projects to provide appropriate resourcing.

National Manager Automation, DP World Australia - Brisbane Mar 2016 – Mar 2018

- Developed conceptual designs for terminal development, expansions and a proposed new international container terminal. Provided data analysis to support modelling of commercial, operational, and supply chain processes.
- Led project management services for the \$12 million Automated Stacking Crane (ASC) expansion project on schedule and on budget. Including manufacturing acceptance in China, delivery, integration, UAT and warranty.
- Provided technical insight and feasibility assessments for interrelated terminal equipment, processes, problem solving, value-adding services and capital investment.
- Assumed leadership responsibilities for the launch of new business arm DP World Logistics Australia, delivered over \$2M of critical facility upgrades and attained the Rail Infrastructure Manager accreditation.
- Managed relationships and communication between OEM and internal stakeholders to achieve 70% reduction of technical bugs and support cases within one year.
- Chaired optimisation workshops with technical specialists to improve functionality of existing systems and technologies to deliver enhanced features and productivity gains.
- Engaged with local communities and institutions through presentation delivery of education programs and appointment of trainees and interns; remote mentor to three industry trainees based in Tasmania.

Electrical Technician, DP World Australia - Brisbane Mar 2014 – Mar 2016

- Thought leader on interface between automated equipment, personnel, manual equipment and process.
- Delivered significant innovations to plant and tooling to improve safety and performance of maintenance activities.
- Designed and delivered maintenance program and spare parts inventory purchase for business-critical equipment.
- Performed data analysis of recurring faults and performance reports to manage maintenance prioritisation.
- Managed contractor and team safety, contributing to department exceeding 5 years' loss-time injury free.
- Created instructional documentation for training and setup system for equipment warranty capture.

Commissioning Technician, Inver Engineering - Melbourne Sep 2012 – Mar 2014

- Conducted assembly, commissioning and third-party inspection of 25 container cranes valued over \$150 million, covering national delivery at various Australian ports for equipment manufacturers ZPMC, Liebherr and Kalmar.

Commissioning Technician, ALE Heavylift - Abu Dhabi Feb 2012 – Jun 2012

- Conducted electrical installation and commissioning of seven ship-to-shore container cranes.

Commissioning Technician, World Crane Services - Dubai / Spain May 2010 – Mar 2011

- Delivered refurbishment and commissioning of 10 rubber tyre gantry container cranes, with sea transportation from DP World Jebel Ali to DP World Tarragona terminal.

Electrician / CAD Draftsperson, D R Greenway Electrical - London Jan 2004 – May 2010

- Delivered electrical design and installations in diverse industrial, commercial, and residential projects.

EDUCATION

Bachelor of Business (Maritime & Logistics Management), Australian Maritime College, UTAS Feb 2016 – Dec 2020

- Studying part-time via distance program, expected graduation in December 2020.

Electrical Certificates

- Energy Safe Victoria, A Class Electrician

AutoCAD

- AutoCAD 2D NVQ L4

Short Courses

- Project Management Fundamentals, AIM
- Step 7 PLC Programming (ST-S7PRO1)
- High Voltage Switching
- Install & Terminate Fibre Optical Cable
- Forklift and Elevated Work Platform
- Perform CPR and Low Voltage Rescue (LVR)
- Various team, culture and leadership development workshops.

VOLUNTEERING

Web Development, The Mission to Seafarers Victoria - Melbourne July 2019

- Review and update website, improve backend, site speed, marketing and traffic to donation platform.

AWARDS

Young Achievement Award – Highly Commended, Daily Cargo News Feb 2017

22nd Australian Shipping & Maritime Industry Awards

SKILLS

- Proficient in Autodesk AutoCAD and Microsoft Office 365 workplace productivity suite.
- Intermediate in Excel, Power BI, SharePoint, Microsoft Flow, PowerApps, WordPress, HTML, CSS, Goggle G Suite, Adobe Photoshop, Siemens Step 7 PLC, IBM Maximo EAMS.

REFERENCES Available upon request