



# MITCH HAWKINS

Phone no. on request

Email on request

[www.linkedin.com/in/mitchhawkins](http://www.linkedin.com/in/mitchhawkins)

## CAREER SUMMARY

Marine terminal professional with eight years' experience and diverse competencies in electrical, project delivery, engineering, strategy, and container terminal operations. Proven analytical thinker, problem solver, and passionate promoter of employee engagement and innovation to deliver competitive improvements. Strategically committed to business goals, sustainability, professional development, and engaging with wider community. Highly effective interpersonal stakeholder engagement skills across all organisational levels, cultures and backgrounds.

## EXPERIENCE

**PROGRAM DELIVERY  
MANAGER  
- CONTINUOUS  
IMPROVEMENT**  
MAR 2018 – PRESENT

### **DP WORLD MELBOURNE – MELBOURNE, AUSTRALIA**

- Performed evaluation through multiple business departments, identifying risks and implementing mitigations to ensure continuous improvement adoption
- Managed projects to meet business objectives during challenging operational periods
- Implemented project management framework to foster culture of structured project delivery via adherence to defined processes and guidelines
- Managed stakeholder and team coordination for analysis and development of priority projects and provide appropriate resourcing
- Increased levels of accountability and ownership through project lifecycle; setting expectation of transparency and access to information.

**NATIONAL MANAGER  
AUTOMATION**  
MAR 2016 – MAR 2018

### **DP WORLD AUSTRALIA – BRISBANE, AUSTRALIA**

- Provided internal consultancy for the development and implementation of automation throughout the terminal portfolio
- Developed conceptual designs for terminal redevelopment and expansions; provided critical capacity data analysis to support modelling of commercial, operational, and supply chain processes
- Provided technical insight and feasibility assessments for interrelated terminal equipment, processes, problem solving, value-adding services and capital investment
- Demonstrated high levels of confidentiality through strategic project research
- Improved relationships and communication between equipment vendors and operations stakeholders to achieve win-win outcomes for technical support cases
- Challenged contractual elements in legacy Service Level Agreements (SLA)
- Delivered project management services for the \$12 million Automated Stacking Crane (ASC) expansion project, on time, on budget. Acceptance of manufacturing in China
- Kept abreast industry and technological developments to identify possible integration
- Engaged with local communities and institutions through presentation delivery of education programmes and appointment of trainees and interns
- Assumed leadership responsibilities for the launch of new business arm DP World Logistics Australia, including assumption of responsibility for Rail Infrastructure Manager accreditation.

**ELECTRICAL  
TECHNICIAN**

SEP 2014 – MAR 2016

**DP WORLD BRISBANE – BRISBANE, AUSTRALIA**

- Delivered significant innovations to plant and tooling with methods and applications to improve safety, efficiency, and performance reliability
- Delivered maintenance task program for ASCs through development of preventive maintenance job plans and associated task instruction attachments
- Completed preventive and reactive maintenance tasks on terminal equipment including quay cranes, shuttle carriers, automated stack cranes and spreader attachments
- Maintained contractor and safety coordination in accordance with company procedures
- Performed data entry in Maximo Enterprise Asset Management (EAM) system for work orders, purchasing, and job plan creation
- Performed purchasing through Authorisation for Expenditure (AFE) process
- Provided data analysis of recurring faults and performance reports
- Created instructional documentation for training and setup system for warranty capture.

**COMMISSIONING  
TECHNICIAN**

SEP 2012 – FEB 2014

**INVER ENGINEERING – MELBOURNE, AUSTRALIA**

- Conducted commissioning and third-party inspection covering national delivery of container crane equipment including
  - commissioning and handover of six ZPMC STS container cranes
  - assembly and installation of Liebherr STS container crane
  - engineering inspection for delivery of two Liebherr mobile harbour cranes
  - engineering inspection for delivery of 14 Kalmar ASC container cranes.

**INSTALLATION  
ELECTRICIAN**

FEB 2012 – JUN 2012

**ALE HEAVYLIFT – ABU DHABI, UAE**

- Conducted electrical installation and construction of seven Liebherr STS container cranes
- Performed installation of all cabling and final termination with team of six electricians
- Provided hands-on testing and commissioning of Alimak elevators
- Delivered setting up of limits and performed preliminary commissioning tests prior to barge shipment.

**COMMISSIONING  
TECHNICIAN**

MAY 2010 – MAR 2011

**WORLD CRANE SERVICES – DUBAI, UAE & TARRAGONA, SPAIN**

- Delivered refurbishment of 10 Noell rubber tyre gantry container cranes with sea transportation from DP World Jebel Ali to DP World Tarragona terminal
- Performed electrical installation and customer familiarisation
- Oversaw contractor coordination, team tasking, and quality control
- Conducted extensive testing and commissioning followed by product support for handover and acceptance.

**ELECTRICIAN /  
DRAFTSPERSON**

JAN 2004 – APR 2010

**D R GREENWAY ELECTRICAL / SELF EMPLOYED – LONDON, UK**

- Completed electrotechnical apprenticeship through to Approved Electrician
- Contributed as draftsman providing layout drawings for electrical installations
- Absorbed extensive and diverse experiences in industrial, commercial, and domestic projects.

## EDUCATION

**BACHELOR OF BUSINESS  
(MARITIME & LOGISTICS  
MANAGEMENT)**  
FEB 2016 – PRESENT

### AUSTRALIAN MARITIME COLLEGE, UNIVERSITY OF TASMANIA

- Studying part-time via online distance education
- 12 of 24 units completed with current GPA 5.40
- Target graduation date: November 2020.

### ELECTRICAL

- Energy Safe Victoria, Licensed Electrician's Assessment – March 2013
- City & Guilds 2330 Electrotechnical Certificate NVQ 3 (UK) – October 2008
- Electrotechnical Training Achievement Measurement 2 (UK) – August 2008

### AUTOCAD

- AutoCAD 2D NVQ Level 4 (UK) – June 2006

### COURSES

- Perform CPR and Low Voltage Rescue (LVR) – March 2018
- Project Management Fundamentals, AIM – June 2017
- High Voltage Switching – October 2014
- Install & Terminate Fibre Optical Cable – September 2014
- Step 7 PLC Programming (ST-S7PRO1) – September 2013
- Forklift and Elevated Work Platform – November 2012
- Various team, culture and leadership development workshops.

## AWARDS

NOV 2017

### YOUNG ACHIEVEMENT AWARD – HIGHLY COMMENDED

- 22<sup>nd</sup> Australian Shipping & Maritime Industry Awards – DCN, Sydney
- Nominated by DP World Australia in an intensely contested category against
  - 22 applicants
  - 6 shortlisted nominees.

## SKILLS

- Highly proficient with Microsoft Office suite, and Office 365 integration
- Autodesk AutoCAD qualified
- Solid grounding in Siemens Step 7, and IBM Maximo
- Moderately proficient in Adobe Photoshop, Navis N4 Terminal Operating System (TOS)
- Communication champion through media and acute brand awareness.

## REFERENCES

AVAILABLE ON REQUEST